

Contact IGPP Help Desk Network Operations

Questions Addressed

- How do I contact IGPP Net Ops?
- What hours are we open?

Trouble Ticket

A request for support on a new issue is best made by submitting a ticket online: <http://igpp.ucsd.edu/computing/forms/help>

If the issue is urgent, please also try to reach us by phone at x41753. We're frequently in and out of the office helping users. Our voicemails are forwarded to our ticketing system. We resolve tickets according to their urgency and the order of which they are submitted.

E-mail

igppticket@ucsd.edu

Phone Number

+1 858 534 1753

Fax Number

+1 858 822 1418

Hours of Operation

Monday-Friday
8:30am-5:00pm

*We will respond to emails after hours only if they are urgent.

Physical Address

IGPP Help Desk / Net Ops
University of California, San Diego
8775 Biological Grade, Suite 4112
La Jolla, Ca. 92037-0225

Mailing Address

IGPP Help Desk / Net Ops
University of California, San Diego
9500 Gilman Drive, Mail Code 0225
La Jolla, Ca. 92093

Please note: IGPP Net Ops only provides service to individuals at IGPP and is not available for hire.